1 Year Warranty for Kenall Fluorescent Lighting Products

This warranty is provided by Kenall (the Seller) to you (the Purchaser) as the original purchaser of lighting product. This warranty may be transferred to subsequent purchasers of the product as long as it is in its original packaging. Qualifying Kenall products shall be warranted by Kenall, for a period of one (1) year from the date of manufacture, to be free of defects in workmanship and materials. Standard ballast manufacturer’s guarantee is extended to ballast failures within the guarantee period for causes due to faulty manufacture provided conditions of operations are normal. We are not liable for costs involved in replacement or damages sustained because of any failure, or damage to any goods, premises or any other facility near or adjacent to the faulty ballast. Contact ballast manufacturer for labor charges associated with defective drivers or ballasts.

Kenall reserves the right to issue a credit or to repair or replace the defective product, at its discretion, upon notification and confirmation by an authorized Kenall agent of the defect. Kenall also reserves the right to test and examine the product if the defect is questionable. This warranty will not apply to loss or damage caused by: any product alteration, mishandling, vandalism, civil disturbances, acts of God, electrical surge, improper electrical supply, fluctuations of electrical current or voltage, electrostatic discharge, natural or induced mechanical oscillation, corrosive environments, or failure to follow applicable electrical codes. This warranty shall be void for luminaries installed into an application for which it is not intended, or intentionally damaged, or installed in abnormal environmental conditions as prescribed by Kenall. Accumulation of particulates on the optical surfaces shall not be factored into the lumen depreciation.

Kenall assumes no responsibility for labor or freight costs incurred in connection with the installation, removal or replacement of products determined to be defective. To the maximum extent permitted by applicable law, Kenall hereby disclaims all warranties and conditions, whether expressed, implied or statutory, including, but not limited to, merchantability or fitness for a particular purpose, other than those explicitly provided by Kenall hereunder.

To the maximum extent permitted by applicable law, Kenall shall, in no event, be liable for any special, incidental, indirect or consequential damages whatsoever, including, but not limited to, loss of profits.

Kenall further reserves the right to change the terms of this warranty on future sales of luminaries without prior notification and without incurring obligation and expressly disclaim all warranties not stated in this limited warranty.